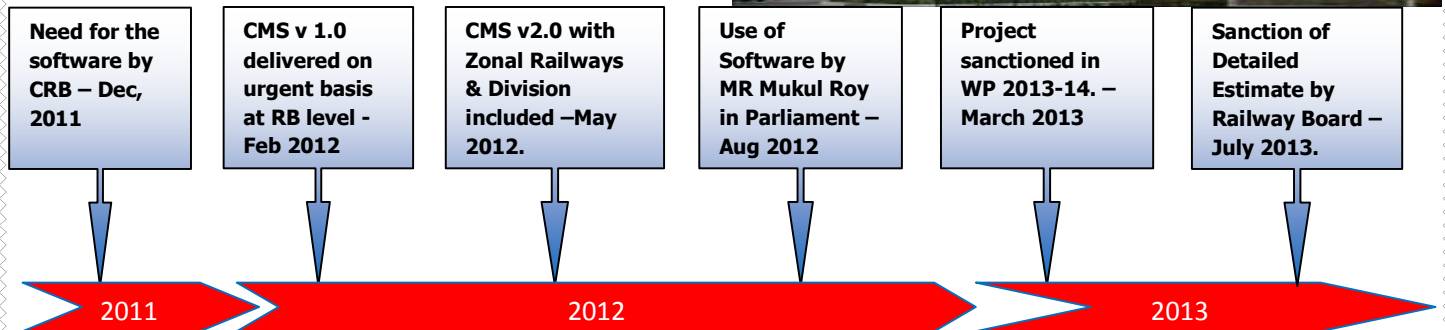


Case Monitoring System for OSD/PRI, RB



Case Monitoring System for OSDPRI/RB is a Web Portal for online analysis, decision making, quick redressal and retrieval of demands for Ministers/MPs/ MLAs.

Platform used for "Case Monitoring System for OSD/PRI, RB":

- ❖ **Application Software:** Designed, developed & hosted using open source J2EE framework.
- ❖ **Software:** WAS as Middleware & Oracle as Backend Database.
- ❖ **Hardware** with UNIX as OS.

Functionalities	Benefits	Achievements
<ul style="list-style-type: none"> ❖ Online Entry of Demands letters given by Public Representatives (Ministers, MPs, MLAs, etc) to MR/CRB/GMs of Zonal Railways. ❖ Automatic forwarding of Demands to the concerned Zonal Railways/Divisions and Directorates/Departments and obtaining their feedback. ❖ Customized Reporting tool for generation of Reports based on different filtering criteria viz. MPs/MLAs/VIPs, States, Directorate, Compliance Status, Party, etc. for top management of Indian Railways. ❖ Dash Board for regular Updates, compliance status/positions, Directorate & Zonal Railway for monitoring Purposes ❖ Bilingual (Hindi and English) support 	<ul style="list-style-type: none"> ❖ Centralized paperless eco-friendly VIP Demands Monitoring System. ❖ Quick retrieval and redressal of VIP Demands ❖ Information sharing among various stakeholders becomes faster. ❖ Face to face feedback to VIPs using software. 	<ul style="list-style-type: none"> ❖ In June 2013, CRB had sanctioned Cash award of Rs. 50,000 to CRIS team as a token of appreciation for the success of system. ❖ In August, 2012, this system was used by Hon'ble MR in Parliament to give face to face compliance status of various demands to respective Ministers and MPs. The system was appreciated by MR, CRB, MT, OSD/MR and other officials present in Room No. 6 of Parliament including visiting MPs. ❖ In April, 2012, CRB had called MD/CRIS, CRIS team and OSD/PRI in his chamber to convey his appreciation for the system.