

# SMS GATEWAY FOR INDIAN RAILWAYS

(WAP and SMS Gateway for PRS and NTES websites)

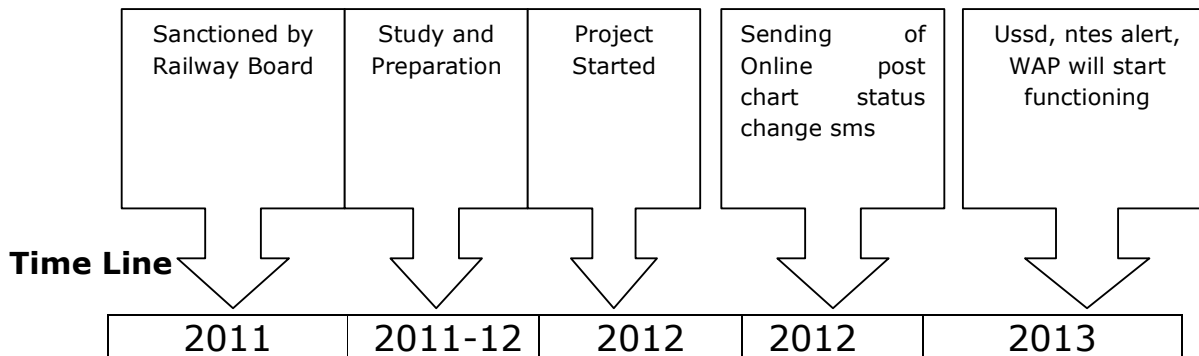
DESIGNED TO SEND THE SMS ALERT TO BONAFIDE PASSENGERS REGARDING CHANGE IN BOOKING STATUS OF TICKET BEFORE CHARTING AND AFTER CHARTING.

STARTED ON TRAIN NO.12562 FOR SENDING POST CHART STATUS CHANGE ALERT TO PASSENGER

WILL CATER THE SMS ALERTS REGARDING TRAININ RUNNING STATUS, DIVERSION AND CANCELLATION TO PASSENGERS.WAP ENABLING OF NTES AND PRS WEB SITE WILL PROVIDE A SINGLE POINT ACCESS OF ENQUIRIES.

INTEGRATION OF VARIOUS CRIS APPLICATION TO SMS GATEWAY WILL ENABLE INFORMATION AVAILABLE TO USER IN QUICK MANNER.

POST CHART SMS ALERTS HAS BEEN EXTENDED TO 4 MORE TRAINS INCLUDING RAJDHANI



## Assistance:

S.No.	What?	Since	Pending With
1	Integration of Various telecom Operators to SMS Gateway	2012	Vendor
2	Integration of 132 Short Code	2012	DOT/Vendor
3	TRAI has fixed 2 paisa/sms as termination charge vide order dated 24.05.2013. Vendor has given revised SMS tariff of 4.35 paisa per sms vide letter dated 08.07.2013.CRIS has sent reply that max. tariff which can be considered is 3.7 paisa/sms.	2013	Vendor

## SMS gateway is for the benefit for passenger:

Benefit for passengers	Benefit to Railways
<ul style="list-style-type: none"> <li>Immediate information on mobile regarding change in status of passenger, running train status and diversion cancellation status of train (Free of cost).</li> <li>Passenger need not worry about the enquiries on ticket and train running status. It will be automatic once mobile no. is provided during ticket booking or through registration.</li> </ul>	<ul style="list-style-type: none"> <li>Single point for sending SMS alerts.</li> <li>Railways own sms gateway.</li> <li>Need not depend on individual vendors for support.</li> <li>Low chance of Failure.</li> </ul>

1.First centralized SMS gateway project of Indian Railway

2.Placed in state of the art data centre with better system architecture.

3. Seamless integration available to any CRIS application for sending SMS alerts.