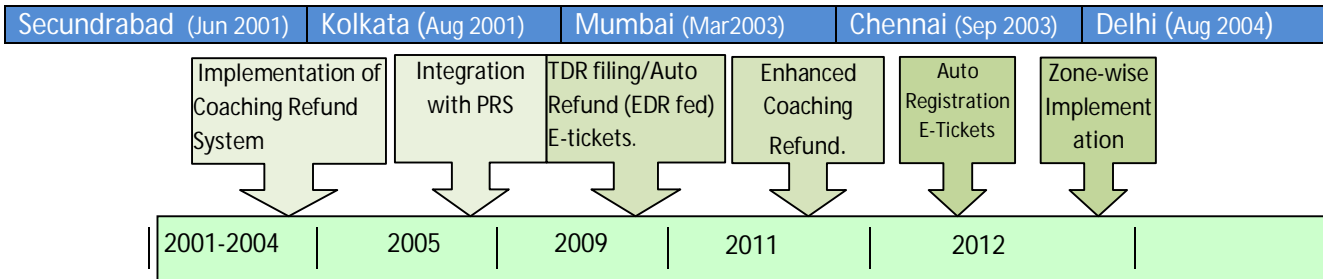


ENHANCED CoACHiNg rEfUND SYSTEM



DISTRIBUTED SITES:



ENHANCED COACHING REFUND MENU :- A QUICK LOOK ON FUNCTIONALITIES PROVIDED

FOR EDR (TURNED UP/NOT TURNED UP PASSENGERS)	FOR REGISTRATION OF TDR FILED CASES	REPORTS PROVIDED TO RAILWAYS																																																											
<p style="text-align: center;">UPDATION MENU</p> <table border="1"> <thead> <tr> <th>OPTION</th> <th>DESCRIPTION</th> </tr> </thead> <tbody> <tr><td>1.</td><td>CHANGEOVER POINT ENTRY NORMAL</td></tr> <tr><td>2.</td><td>CHANGEOVER POINT ENTRY EXCEPT..</td></tr> <tr><td>3.</td><td>PASSENGERS STATUS CHANGE ENTRY</td></tr> <tr><td>4.</td><td>VIEW UPDATION DETAILS</td></tr> <tr><td>5.</td><td>TRAIN COACH STATUS DISPLAY</td></tr> <tr><td>6.</td><td>TRAIN COACH STATUS RESTORE</td></tr> <tr><td>7.</td><td>TTE INFORMATION</td></tr> <tr><td>8.</td><td>REPORT EDR CASES NOT UPDATED</td></tr> <tr><td>9.</td><td>EXIT TO MAIN MENU</td></tr> </tbody> </table> <p>ENTER YOUR CHOICE [1-8]: █</p>	OPTION	DESCRIPTION	1.	CHANGEOVER POINT ENTRY NORMAL	2.	CHANGEOVER POINT ENTRY EXCEPT..	3.	PASSENGERS STATUS CHANGE ENTRY	4.	VIEW UPDATION DETAILS	5.	TRAIN COACH STATUS DISPLAY	6.	TRAIN COACH STATUS RESTORE	7.	TTE INFORMATION	8.	REPORT EDR CASES NOT UPDATED	9.	EXIT TO MAIN MENU	<p style="text-align: center;">REFUNDS_MENU</p> <table border="1"> <thead> <tr> <th>OPTION</th> <th>MANUAL_OPERATIONS</th> <th>ENQUIRIES</th> </tr> </thead> <tbody> <tr><td>1</td><td>MANUAL_REGISTRATION_FORM</td><td>A_PNR_DETAILS</td></tr> <tr><td>2</td><td>GOVT./MILITARY_REGIST_FORM</td><td>B_SEARCH_FOR_PNRS</td></tr> <tr><td>3</td><td>DEALER_ASSIGNMENT_FORM</td><td>C_DEALER_WISE_PENDING_CASES</td></tr> <tr><td>4</td><td>MANUAL_PROCESSING_FORM</td><td>D_REGISTRATION_NO_ENQUIRY</td></tr> <tr><td>5</td><td>PROCESSING_OF_PENDING_CASE</td><td>E_REPRINTING</td></tr> <tr><td>6</td><td>DEALER_CHANGE_FORM</td><td>F_ONE_CLASS_FARE_ENQUIRY</td></tr> <tr><td>7</td><td>STATUS_CHANGE_FORM</td><td>G_ALL_CLASS_FARE_ENQUIRY</td></tr> <tr><td>8</td><td>REFUNDED_PNR-CHEQUE/SPO_UPDATE</td><td>H_MISCELLANEOUS</td></tr> <tr><td>9</td><td>PAYMENT_FOR_IRCTC_CASES</td><td>I_TRAIN_STATION_STATUS</td></tr> <tr><td>X</td><td>DEALER_ASSIGNMENT_DVN_WISE</td><td>J_TRAIN_REMOTE_STATUS</td></tr> <tr><td>Y</td><td>MISC_CASES_REGSTN_FORM</td><td>K_MANUAL_MODIFICATION_FORM</td></tr> <tr><td>Z</td><td>MISC_DISPO_DISPOS_FORM</td><td>L_NTES_ENQUIRY</td></tr> </tbody> </table> <p>GIVE YOUR CHOICE (0_TO_EXIT): █</p>	OPTION	MANUAL_OPERATIONS	ENQUIRIES	1	MANUAL_REGISTRATION_FORM	A_PNR_DETAILS	2	GOVT./MILITARY_REGIST_FORM	B_SEARCH_FOR_PNRS	3	DEALER_ASSIGNMENT_FORM	C_DEALER_WISE_PENDING_CASES	4	MANUAL_PROCESSING_FORM	D_REGISTRATION_NO_ENQUIRY	5	PROCESSING_OF_PENDING_CASE	E_REPRINTING	6	DEALER_CHANGE_FORM	F_ONE_CLASS_FARE_ENQUIRY	7	STATUS_CHANGE_FORM	G_ALL_CLASS_FARE_ENQUIRY	8	REFUNDED_PNR-CHEQUE/SPO_UPDATE	H_MISCELLANEOUS	9	PAYMENT_FOR_IRCTC_CASES	I_TRAIN_STATION_STATUS	X	DEALER_ASSIGNMENT_DVN_WISE	J_TRAIN_REMOTE_STATUS	Y	MISC_CASES_REGSTN_FORM	K_MANUAL_MODIFICATION_FORM	Z	MISC_DISPO_DISPOS_FORM	L_NTES_ENQUIRY	<p style="text-align: center;">EDR UPDATION REPORT</p> <p>-----</p> <ol style="list-style-type: none"> EDR UPDATION ZONE/DIV/LOC WISE EDR UPDATION STATUS FOR A TRAIN UPDATED PNRs LIST FOR A TRAIN SUMMARY OF EDRs FED FOR ALL ZONE SUMMARY OF EDRs FED FOR ONE ZONE CHANGEOVER POINTS OF ALL TRAINS SITE WISE EDR FED DTLS WITH TIME LIST OF TRAINS FOR A CHNGOVER-PT ZONE-WISE and TKT-WISE EDR FED SUM REPORT OF CANC AFTER CHART(NO EDR SUMMARY OF CANC AFTER CHART(NO EDR EDR DISPOSAL REPORT COACHING REFUND DISPOSAL REPORT <p>0. EXIT</p> <p>-----</p> <p>PI Enter your choice (0 - 13 ,etc): █</p>
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Project Name	Current Status	Expected Date of completion
Web-Enabled Enhanced Coaching Refund system	Development Phase	
Coaching Refund System making Indian Railways IT enabled in Passenger Claims handling		Benefits
<ul style="list-style-type: none"> 46000+ EDR fed per Day 6500+ Automatic Registrations per Day 	<ul style="list-style-type: none"> Response Times: <1sec(local) ; <3sec(network) 3000+ Trains System Availability : 23 hours per day System Uptime > 99.5% 	<ul style="list-style-type: none"> 8000+ Passengers getting Automatic Refund 6000+ Cases are Processed in Refund Offices
<ul style="list-style-type: none"> Fixed Asset Value: Same as that of PRS (The expenditure and other assets of PRS and refund are common) 	<ul style="list-style-type: none"> Expenditure on Staff per Year: Same as that of PRS 	<ul style="list-style-type: none"> Asset value: Same as that of PRS

